MAINTENANCE CHECK LIST
For the Basement Watchdog Big Combination Sump Pump and Battery Backup System (BW4000 and DFK961)

Maintenance should be performed every 4-6 months

1. **Test the float switch as described below.**
   Unplug the main AC pump when installing or servicing the backup pump to avoid electric shock. Failure to do so could cause serious injury or death. Review the safety instructions on page 1 in your manual.

   Lift the float up and let go. This will activate the pump. The control unit will run the pump for approximately 25 seconds so it can empty all the water in the sump pit. While the pump is active, water will come out of the 1/8” hole that was drilled into the PVC discharge pipe. This is normal. The hole is needed to prevent an air lock within the system. DO NOT obstruct the hole or an air lock may prevent the system from activating. If there is no water in the pit, the pump can run dry for this amount of time. The alarm will sound and the “Pump was activated” light will go on. After the pump has stopped, push the WHITE button on the front of the control panel to silence the alarm. If the WHITE button is pressed before the pump has stopped, the alarm will go off temporarily. Wait for the pump to stop pumping, and then push the WHITE button to completely silence the alarm. BE SURE TO PLUG IN THE MAIN AC PUMP WHEN YOU HAVE COMPLETED THE TEST.

2. **Remove all debris from the bottom of the pit.**

3. **Remove all debris from the water.**

4. **Remove all debris from the float switch.**

5. **Fill the pit with water. Make sure the pump turns on at the intended level.**

6. **While the pump is running, make sure the pump is evacuating water at a good pace and water is coming out of the 1/8” air bleed hole.**

7. **Remove the fluid sensor and yellow cap from the battery and rinse any residue buildup from the bottom of the battery cap. Replace the cap and fluid sensor.**

8. **Check battery fluid levels.**

**PARTS & SERVICE INFORMATION**
You can receive technical support, parts, or service information by calling Glentronics, Inc. at 800-991-0466, option #3, or by visiting the Basement Watchdog website at www.basementwatchdog.com. Send your unit to the following address if repairs are needed:

Glentronics, Inc.
645 Heathrow Drive
Lincolnshire, IL 60069-4205